

238698
S.A.
JRS

Deborah.Easterling

From: Deborah.Easterling
Sent: Wednesday, August 29, 2012 12:02 PM
To: 'kbefird@aol.com'
Subject: RE: Letter of Protest Docket # 2012-177-WDS

POSTED
8/29/12
too

Dear Ms. Efird,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED

AUG 29 2012

PSC SC
MAIL / DMS

From: kbefird@aol.com [<mailto:kbefird@aol.com>]
Sent: Wednesday, August 29, 2012 11:36 AM
To: PSC_Contact
Subject: Letter of Protest Docket # 2012-177-WDS

Please file my letter of protest attached to this email.

Kim B. Efird

Century 21 First Choice
803-984-1818



Complaint Form

Print

Date: 08/29/2012

DOCKET 2012-177-WS

Complainant or Legal Representative Information:

* Required Fields

Name * Kimberly Efird
Firm (if applicable) _____
Mailing Address * 11065 Deep Cove Dr.
City, State Zip * Tega Cay, SC 29708 Phone * 803-984-1818
E-mail * kbefird@aol.com

Name of Utility Involved in Complaint: * Tega Cay Water Service

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>Proposed Rate Increase</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I am protesting the proposed rate increase from TCWS (Tega Cay Water Service). This company states that they need additional funds to help in maintaining the equipment, additional testing, etc. An overall 66% rate hike is absurd. This company was granted a rate hike in 2010. Currently I have 2 people living in my home. I do not water my grass, I do 3 loads of laundry weekly and my water bill runs about \$ 70 to \$ 75 a month. This runs higher than my gas bill this past winter. I do not feel this company should be granted a rate increase placing hardship and additional burden on the people of Tega Cay simply because they do not know how to manage their business. Any company which has equipment must maintain it and plan ahead for it. I am a realtor, if I need to purchase a new vehicle to do my business, I do not get to charge that vehicle to my clients. I must plan ahead, as must they.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Deny TCWS the 66% rate increase they have requested!

STATE OF SOUTH CAROLINA)
COUNTY OF York)

VERIFICATION

I, Kimberly Efird
Complainant's Name *

verify that I have read my complaint filed on 08/29/2012

Date *

and know the contents thereof, and that said contents are true.

[Signature]
Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	